



Chesterfield County, Virginia
Emergency Communications

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RICHARD TROSHAK

Director

**Summary and Analysis of Internal Affairs Complaints filed at the Chesterfield Emergency
Communications Center**

September 1, 2014 through August 31, 2015

Number of Complaints	Shift	Types of Complaint	Disposition	Founded/Unfounded
0	N/A	N/A	N/A	N/A

During the review of the Emergency Communications Center (ECC) complaint files for any incidents of an internal affairs nature for the time frame of September 1, 2014 through August 31, 2015 there were no incidents fitting the category of an internal affairs incident.

During the same time frame; September 1, 2013 through August 31, 2014 there were no incidents that fit into the category of an internal affairs incident.

There have been no incidents of an internal affairs nature for the above time frame; we believe this is due to the ECO's being aware of what is expected of them and adhering to a higher standard of professionalism. There is no need for additional center wide training or a need to update our policies and procedures as they are accurate and simply need to be adhered to in relation to the above types of complaints.